| BIAV                    |  | # Served | # of Events | Annual Goal     | Notes:   |
|-------------------------|--|----------|-------------|-----------------|--|
| FY22 Key Metrics Dash   |  |          |             |                 |  |
| A. PROGRAMS             |  |          |             |                 |  |
| 1. Registry Outreach    | VSTR mailings  | 6,818    |             |                 |  |
| 2. I&R                  | Traditional, chat, resource request form submission    | 547      |             | 700 individuals |  |
|                         | On-line I & R (website downloads)                      | 3035     |             | 5,000           |  |
| 3.Education             | Making Headway   | 78       | 1           | 1 event         | Held Nov 6 in Roanoke  |
|                         | Inservices   | 1305     | 9           | 4 events        |  |
|                         | Web-based trainings:professionals                      | 16       | 1           | 1 event         |  |
|                         | Web-based training: PWBI, caregiver                    | 0        | 0           | 2 events        | Scheduled for March 2022                                     |
|                         | E-learning module- Professionals Certificate<br>Course | 0        | 0           | 1               | Launching this month   |
|                         | SAI Lunch and Learn                                    | 26       | 1           | 2 events        | Second scheduduled for this month                            |
|                         | Intern Program   | 1        |             | 3               |  |
| 4. Support              | Education activities for SG leaders                    | 58       | 6           | 12              | Planning SG Leaders Training                                 |
|                         | PWBI SG activities: local and virtual                  | 103      | 11          | 12 events       |  |
|                         | Caregiver SG activities: virtual                       | 34       | 7           | 12 events       |  |
|                         | Peer Communities-Virtual                               | 206      | 3           |                 | Person with BI, Caregivers,<br>Professional peer communities |
|                         | Support Group Leader Peer Community                    | 13       | 3           | 6               |  |
|                         | Advisory Group engagement                              | 11       | 3           | 4               |  |
|                         | Speakers Bureau presentations                          |          | 3           | 4 events        |  |
|                         | Social Activities                                      | 38       | 3           | 6               |  |
| 5. Camp                 | Number of campers                                      |          |             |                 | See Brief  |
|                         | Number receiving financial aid                         |          |             |                 |  |
| 6. Advocacy             | Policy meetings  |          | 16          | 24              |  |
|                         | Number of advocates trained                            | 106      |             | 40              |  |
| 7. Community Engagement | SAI referrals  | 108      |             | 125             |  |
| TOTAL                   |  | 12,503   | 67          |                 |  |

| B. PA/PR          |                                      |        |   |   |  |
|-------------------|--------------------------------------|--------|---|---|--|
| 1. Communications | a. Website: total visits             | 21,506 |   |   |  |
|                   | unique visitors                      | 19,109 |   |   |  |
|                   | page views                           | 24,911 |   |   |  |
|                   | b. Targeted Messaging: Donors        | 493    | 2 |   |  |
|                   | Members                              | 229    | 1 |   |  |
|                   | c. E-Newsletters:                    |        |   |   |  |
|                   | d. Facebook: Total Followers         | 2,972  |   |   | up from 2603   |
|                   | e. Twitter: Total Followers          | 592    |   |   | up from 586  |
|                   | f. Instagram: Total Followers        | 1,421  |   |   | up from 1380   |
|                   | g. Print or broadcast media attempts | 1      |   | 4 |  |
|                   | h. Podcasts                          | 2      |   | 4 |  |
| 2. Events         | Agency Hosted (direct)               | 64     | 2 |   | Golf, Legacy, Awareness Day @ GA   |
|                   | Agency attended (indirect)           | 0      | 0 |   |  |
| TO                | OTAL                                 | 71,300 | 2 |   |  |
| People Impacted   | Direct                               | 12,567 |   |   | So far this year, BIAV has   |
|                   | Indirect                             | 21,506 |   |   | provided:  |
| Events            |                                      | 69     |   |   | - Education to 1,426 people - Outreach to 6,876 people - Support to 3,906 people - Public Awareness to 10,340 people -Advocacy Training to 106 |